

## **Return Policy**

Rocking A Western Store & Boutique wants your shopping experience to be the best! Rocking A will gladly accept your return for exchange or credit within 30 days of your purchase. If you should decide to return your merchandise here are our guidelines:

\*Boots may be exchanged or returned only if the soles are unscratched and the boots are in as-new condition.

Items are eligible for return only if unworn, unwashed, with original tag attached.

All jewelry sales final

Shipping is non-refundable unless a mistake was made on our end

### **Exchanges:**

We have a limited amount of our Boutique styles and sizes and cannot guarantee an exchange of the same item if sold out. Our staff can assist you with exchanges. Should you have any questions regarding anything please call 903-799-8378 between 10:00-5:30 Tuesday-Saturday.

### **Refunds:**

\*Please allow 5-7 business days to process your return once we have received it at our store.

\*If you are to receive credit back to your credit card, please allow one to two billing cycles for the credit to appear on your statement.

\*If your return item was purchased with a gift card we will issue another gift card for the amount of the credit due.

### **Defective Items:**

Please look over your order as soon as you receive it. If you feel that it is defective or you were sent the wrong items or missing items, please contact us within 3 business days of receipt of your order.

### **Shipping & Handling:**

We would prefer you to send items back by using USPS, UPS or FedEx along with a tracking number. We are not responsible for items that are lost, stolen, or mishandled during the return process. You are responsible for the shipping and handling of returned item.

\*Buyers assumes all risk in choosing their method of return and Rocking A Western Store & Boutique is not responsible for lost, stolen, or damaged packages.

Shipping and handling is non-refundable

Please mail your return to:

**Rocking A Western Store & Boutique**  
**120 East Main Street**  
**Atlanta, TX 75551**